

MÉXICO

GOBIERNO DE LA REPÚBLICA



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SEDENA

SECRETARÍA DE
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SEMAR

SECRETARÍA DE MARINA



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INSTITUTO DE SEGURIDAD
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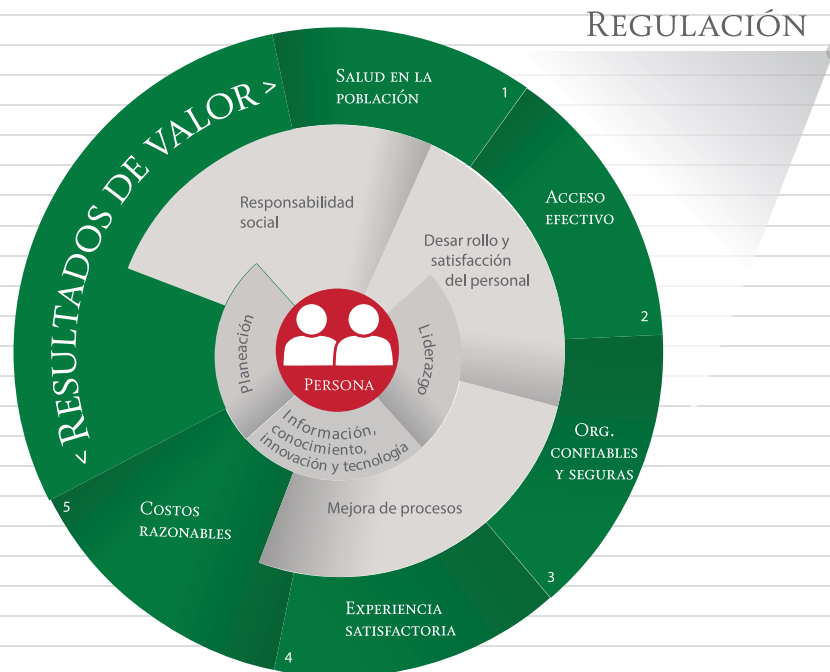
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NATIONAL AND INTERNATIONAL FORUM FOR QUALITY IN HEALTHCARE AND THIRD LATIN AMERICAN FORUM ON QUALITY AND SAFETY IN HEALTHCARE “Adoption and Adaptation of Good Practices Towards Quality Scaling”



MEXICO CITY, OCTOBER 25TH TO 27TH 2017.
HOTEL HILTON REFORMA

National and International Forum for Quality in Healthcare
and
Third Latin American Forum on Quality and Safety in Healthcare
“Adoption and Adaptation of Good Practices Towards Quality Scaling”

National and International Forum for Quality in Healthcare and Third Latin American Forum on Quality and Safety in Healthcare “Adoption and Adaptation of Good Practices Towards Quality Scaling”

Welcome to the National and International Forum for Quality in Healthcare and Third Latin American Forum on Quality and Safety in Healthcare “Adoption and Adaptation of Good Practices Towards Quality Scaling”. During the following 3 days you will listen to more than 40 outstanding national and international speakers sharing their expertise. The purpose of this academic event is to strengthen the skills and abilities of health professionals to provide quality medical care.

We will begin with the presentation of the National Quality of Healthcare Award, in the presence of Dr. José Ramón Narro Robles, Mexican Secretary of Health, acknowledging those establishments that demonstrated the highest degree of maturity in the implementation of the Healthcare Quality Management Framework, as well as those establishments that have the most significant improvement over their own evaluation in the previous year. The winning posters of the 2017 call will also be acknowledged.

The thematic axis of this year is the adoption and adaptation of good practices towards quality scaling, with an important component in the prevention of healthcare associated infections (HAIs), antimicrobial resistance, the use of technology and the different dimensions of quality in order to reach universal health coverage.

We will open the conferences with the participation of Dr. Shams Syed and Dr. Christopher Cornue with the theme “Understanding Disruption as a Way to Advance in Healthcare”, addressing the importance of breaking paradigms so as to redesign the services and be able to cover the changing needs of our population.

Dissemination and scaling of good practices are fundamental in order to progress towards the consolidation of a health system that provides quality services. This is undoubtedly a challenge for leadership, a key component of the Healthcare Quality Management Framework. This topic will be addressed by Dr. Wendy Nicklin and Dr. Enrique Ruelas.

Dr. Didier Pittet will participate in a key theme for Patient Safety: the prevention of HAIs, dedicating a special space to hand hygiene and its five moments, in accordance with the WHO initiatives.







We will have the participation of an important Danish delegation. They will share their experience in the use of technology for quality improvement, as well as the development and implementation of the Clinical Guidelines. On a regional perspective, this theme will be reinforced by PAHO’s participation.

On the afternoon of October 26th will take place the presentation of some of the tools that have been published in Mexico to strengthen quality of care towards universal health coverage: “Acute Myocardial Infarction Care in Mexico”, as well as clinical care algorithms; developed in collaboration with the Inter-American Development Bank and the Pan American Health Organization, respectively.

The program of this event is focused on sharing and making public both national and international experiences which have shown improvements in quality. Today we offer them for your consideration in order to achieve scaling, with the purpose of benefiting millions of people who expect quality and safe medical care from our health systems.

We hope you enjoy it...

08:00	REGISTRATION		
09:00	<p>WELCOME & OPENING CEREMONY</p> <p>José Meljem Moctezuma <i>Undersecretary for Integration and Health Sector Development, Secretary of Health, Mexico.</i></p> <p>NATIONAL QUALITY AWARDS (NATIONAL QUALITY OF HEALTHCARE AWARD AND RECOGNITION TO BEST POSTERS) & MI SALUD AWARD</p> <p>José Narro Robles <i>Secretary of Health, Mexico.</i></p>		
10:30	COFFEE BREAK		
11:00	<p>KEYNOTE 1: UNDERSTANDING DISRUPTION AS A WAY TO ADVANCE HEALTHCARE</p> <p>Facilitator: Sebastián García Saisó <i>General Director for Quality in Healthcare and Education, Secretary of Health, Mexico.</i></p> <p>Speakers: Christopher Cornue <i>International Society for Quality in Healthcare, ISQua, United States of America.</i></p> <p>Shams Syed <i>Coordinator Quality Systems and Resilience Unit, Department of Service Delivery & Safety Health Systems & Innovations Cluster, WHO, Switzerland.</i></p>		
12:30	<p>KEYNOTE 2: LEADERSHIP CHALLENGE: SCALE AND SPREAD</p> <p>Facilitator: Odet Sarabia González <i>Deputy General Director of Quality in Healthcare, Secretary of Health, Mexico.</i></p> <p>Speakers: Wendy Nicklin <i>President, International Society for Quality in Healthcare, ISQua, Canada.</i></p> <p>Enrique Ruelas Barajas <i>Senior Fellow, Institute for Healthcare Improvement (IHI), United States of America.</i></p>		
14:00	LUNCH		
16:00	<p>A1. DO WE KNOW HOW TO APPLY THE 5 MOMENTS FOR HAND HYGIENE? (Room Don Diego 1)</p> <p>Facilitator: Jesús Tapia Jurado <i>President of the Mexican Academy of Surgery, Mexico.</i></p> <p>Speakers: Didier Pittet <i>University Hospital of Geneva / WHO, Switzerland.</i></p> <p>Claudia Leija Hernández <i>Nursing Director, Secretary of Health, Mexico.</i></p> <p>Roxana Trejo González <i>President of the Mexican Association for the Study of Nosocomial Infections (AMEIN), Mexico.</i></p>	<p>A2. WHAT TO MEASURE TO IMPROVE QUALITY IN HEALTHCARE? (Room Don Diego 2 and 3)</p> <p>Facilitator: Enrique Ruelas Barajas <i>Senior Fellow Institute for Healthcare Improvement (IHI), United States of America.</i></p> <p>Speakers: Teresa Tono <i>Excellence in Healthcare Organization, Colombia.</i></p> <p>Simón Kawa Karasik <i>General Director for the Coordination of the National Institutes of Health, Secretary of Health, Mexico.</i></p>	<p>A3. FIGHTING ANTIBIOTIC RESISTANCE (Room Don Diego 4)</p> <p>Facilitator: María Enriqueta Baridó Murguía <i>Mexican National Surgery Academy, Mexico.</i></p> <p>Speakers: Alessandro Cassini <i>Expert Antimicrobial Resistance and Healthcare-associated Infections, European Center for Disease Prevention and Control, ECDC, Sweden.</i></p> <p>Guillermo Miguel Ruiz-Palacios y Santos <i>Commissioner of National Institutes of Health and High Specialty Hospitals, Secretary of Health, Mexico.</i></p>
17:00	COFFEE BREAK		
17:30	<p>B1. HAND HYGIENE: HOW TO ACHIEVE CONSTANT PRACTICE? (Room Don Diego 1)</p> <p>Facilitator: Alessandro Cassini <i>Expert Antimicrobial Resistance and Healthcare-associated Infections, European Center for Disease Prevention and Control, ECDC, Sweden.</i></p> <p>Speakers: Didier Pittet <i>University Hospital of Geneva / WHO, Switzerland.</i></p> <p>Reyna Yacamán Handal <i>Corporate Quality Director, ABC Hospital, Mexico.</i></p> <p>Alejandro Macías Hernández <i>Guanajuato University, Mexico.</i></p>	<p>B2. EXPERIENCES IN THE DEVELOPMENT OF AN INTERNATIONAL VISION OF QUALITY IN HEALTHCARE AS A PUBLIC POLICY (Room Don Diego 2 and 3)</p> <p>Facilitator: Sebastián García Saisó <i>General Director for Quality in Healthcare and Education, Secretary of Health, Mexico.</i></p> <p>Speakers: Shams Syed <i>Coordinator Quality Systems and Resilience Unit, Department of Service Delivery & Safety Health Systems & Innovations Cluster, WHO, Switzerland.</i></p> <p>Jonás Gonseth García <i>Advisor, Quality in Health Systems and Services, Pan American Health Organization PAHO/WHO Washington DC, United States of America.</i></p>	<p>B3. SCALING THE IMPLEMENTATION OF CLINICAL GUIDELINES: ACHIEVEMENTS AND CHALLENGES (Room Don Diego 4)</p> <p>Facilitator: Francisco Ramos Gómez <i>General Director of CENETEC, Secretary of Health, Mexico.</i></p> <p>Speakers: Ludovic Reveiz <i>Adviser on Knowledge Management Bioethics and Research PAHO / WHO Washington DC, United States of America.</i></p> <p>Britta Tendal <i>Special adviser, Danish Health Authority, Denmark.</i></p> <p>Odet Sarabia González <i>Deputy General Director of Quality in Healthcare, Secretary of Health, Mexico.</i></p>
18:30	<p>POSTERS WALKAROUND (Room Doña Socorro)</p>		<p>Video "Clean Hands" Comments from Didier Pittet (Room Don Diego 2 and 3)</p>

08:00	PRIVATE MEETING WITH STATES AND INSTITUTIONAL QUALITY MANAGERS General Directorate for Quality of Healthcare and Education		
09:00	KEYNOTE 3: THE ROLE OF HUMAN RESOURCES IN LARGE-SCALE QUALITY POLICIES Facilitator: Sebastián García Saisó General Director for Quality in Healthcare and Education, Secretary of Health, Mexico.		Speakers: María Cecilia Acuña Advisor on Health Systems and Services, PAHO / WHO, Mexico. Ian Cumming Chief Executive Health Education England, Healthcare UK. Germán Fajardo Dolci Director of Medicine School, UNAM, Mexico.
10:15	KEYNOTE 4: USE OF DIGITALIZATION TO IMPROVE QUALITY OF CARE: EXPERIENCES IN SCALING Facilitator: María Cecilia Acuña Advisor on Health Systems and Services PAHO / WHO, Mexico.		Speakers: Dorthe Skou Principal Consultant, MedCom, Denmark. Héctor Hiram Hernández Bringas General Director of Information in Healthcare, Secretary of Health, Mexico.
11:15	 COFFEE BREAK		
11:45	KEYNOTE 5: NEW PERSPECTIVES ON PATIENT SAFETY Facilitator: Odet Sarabia González Deputy General Director of Quality in Healthcare, Secretary of Health, Mexico.		Speakers: Shams Syed Coordinator Quality Systems and Resilience Unit, Department of Service Delivery & Safety Health Systems & Innovations Cluster, WHO, Switzerland. Wendy Nicklin President, International Society for Quality in Healthcare, ISQua, Canada.
13:00	KEYNOTE 6: THE CHALLENGE OF PREVENTING AND CONTROLLING HEALTHCARE ASSOCIATED INFECTIONS Facilitator: Odet Sarabia González Deputy General Director of Quality in Healthcare, Secretary of Health, Mexico.		Speakers: Didier Pittet University Hospital of Geneva / WHO, Switzerland. Alessandro Cassini Expert Antimicrobial Resistance and Healthcare-associated Infections Center for Disease Prevention and Control, ECDC, Sweden. José Sifuentes Osornio Medical Director, National Institute of Medical Science and Nutrition Salvador Zubirán, Mexico.
14:30	 LUNCH		
16:30	C1. USE OF INFORMATION TECHNOLOGY TO IMPROVE THE QUALITY OF CARE (Room Don Diego 1) Facilitator: Héctor Hiram Hernández Bringas General Director of Information in Healthcare, Secretary of Health, Mexico. Speakers: Ib Johansen Deputy Manager, MedCom, Denmark. Verónica Rebolgar Chief of Primary Healthcare Services, PEMEX, Mexico.	C2. DO I KNOW HOW TO LIVE WITH EMPATHY? "DR. PAYASO FELICIDAD QUE SIRVE" (Room Don Diego 2 and 3) Speakers: Jesse O'Connor Cofounder, Dr. Payaso, Mexico. Lisa Mooney Cofounder, Dr. Payaso, Mexico.	C3. BURDEN DISEASES AND HAI'S (Room Don Diego 4) Facilitator: Adolfo Martínez Valle General Director of Performance Evaluation, Secretary of Health, Mexico. Speakers: Alessandro Cassini Expert Antimicrobial Resistance and Healthcare-associated Infections Center for Disease Prevention and Control, ECDC, Sweden. Didier Pittet University Hospital of Geneva / WHO, Switzerland.
18:00	BOOK PRESENTATION: ACUTE MYOCARDIAL INFARCTION CARE IN MEXICO COMMENTS: TBD PRESENTATION OF CLINICAL CARE ALGORITHMS COMMENTS: TBD		

09:00

KEYNOTE 7:

LEARNING ABOUT SCALING PROCESSES

THE SEVEN HABITS OF PERSON-CENTERED LEADERS

Facilitator:

Odet Sarabia González

Deputy General Director of Quality in Healthcare, Secretary of Health, Mexico.

Speakers:

Pierre Barker

Chief Global Partnerships and Programs Officer, Institute for Healthcare Improvement (IHI), United States of America.

Ezequiel García Elorio

Quality and Patient Safety Director, Institute of Clinical and Sanitary Effectiveness, Argentina.

Diego Cevallos

Deputy Director Plantree, Chile.



10:00

KEYNOTE 8:

EVALUATION OF QUALITY IN HEALTHCARE TO MEET EXPECTATIONS AND IMPROVE PERFORMANCE

Facilitator:

Enrique Ruelas Barajas

Senior Fellow, Institute for Healthcare Improvement (IHI), United States of America.

Speakers:

Sarah Bickerstaffe

Director of Policy & Strategy, Care Quality Commission CQC, United Kingdom.

Wendy Nicklin

President, International Society for Quality in Healthcare, ISQua, Canada.



11:00



COFFEE BREAK

11:30

KEYNOTE 9:

THE QUALITY OF HEALTHCARE IN THE SCALING OF UNIVERSAL HEALTH COVERAGE

Facilitator:

Sebastián García Saisó

General Director for Quality in Healthcare and Education, Secretary of Health, Mexico.

Speakers:

Shams Syed

Coordinator Quality Systems and Resilience Unit, Department of Service Delivery & Safety | Health Systems & Innovations Cluster, WHO, Switzerland.

Pierre Barker

Chief Global Partnerships and Programs Officer, Institute for Healthcare Improvement (IHI), United States of America.

Margaret E. Kruk

Associate Professor of Global Health, Department of Global Health and Population, Harvard T.H. Chan School of Public Health, United States of America.



12:30

KEYNOTE 10:

MECHANISMS AND RESULTS OF THE QUALITY POLICY IMPLEMENTATION

Facilitator:

José Meljem Moctezuma

Undersecretary for Integration and Health Sector Development, Secretary of Health, Mexico.

Speakers:

José de Jesús Arriaga Dávila

Medical Director, Mexican Institute of Social Security (IMSS), Mexico.

Jorge Guerrero Aguirre

Medical Director, Institute for Social Security and Services for State Workers (ISSSTE), Mexico.

Marco Antonio Navarrete Prida

Deputy Director of Health Services, Pemex, Mexico.



13:30



COFFEE BREAK

14:00

KEYNOTE 11:

BEYOND THE LIMITS

Speaker:

Luis Córdova Murillo

Director of the Foundation "Unidos por la Capacidad" and creator of the project "Vivir sin Límites", Mexico.



15:00

CLOSING COMMENTS

Speaker:

José Meljem Moctezuma

Undersecretary for Integration and Health Sector Development, Secretary of Health, Mexico.



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